Phase I. ASSESSMENT AND DISCOVERY
Customize and align the Program curriculum for optimal launch and implementation within the organization.

- Assessments
- Strategic & Metrics Reviews
- Evaluate possible participants

Phase II. ONBOARDING AND CONNECTION
Corporate Transcension Coaches (CTCs) facilitate a series of orientation trainings & assist in the development of key operational mechanisms to develop and sustain cultural transformation.

- Orientation Training & Team Development
- Select Participants & Secure Commitments
- Master Calendar Approval
- Participant Briefings & Multi-Department Interactions

Phase III ENGAGEMENT AND INFLUENCE
The Journey of Transcendence fully begins!

- “Flight” School
- Train the Trainer Sessions
- Mastermind Workshops
- Full Scale Engagements - Culture Council, Quality Team, and Operational Teams

Phase IV. RECOGNITION AND RELEASE PHASE
Corporate Transcension Coaches (CTC) facilitate an annual review and evaluate Transcendence implement – recognition of progress is celebrated!

- Progress Audit
- Focused Department/Program Celebration
- Transformation Employee Celebration

Symptoms
- High employee turnover
- Poor and/or siloed communication
- Management burn out
- Low employee engagement
- Lack of team cohesiveness
- Unchanged customer/patient outcomes
- Inefficient operations
- Unmet or underperforming financial benchmarks
- Poor accountability
- Customer AND Employee dissatisfaction

Culture Cure Process in Brief

Results
- Low turnover with high levels of employee satisfaction & engagement.
- Natural pathways for leadership/management succession.
- Financial stability and growth opportunities.
- Hardwire accountability.
- Achieve higher levels of customer satisfaction
- Value-based services that impact outcome metrics.
- Integrated multidisciplinary teams that problem solve – together.
- Maximize and utilize employee strengths to promote a respectful environment.
- Continually improve and innovate operational efficiency.