Medicaid Redetermination Talking Points for Community Health Centers

With nearly half of the 30 million health center patients nationwide enrolled in Medicaid, the Medicaid "unwinding" is expected to have significant ramifications for community health centers. This list of talking points can be used to guide patients as they renew their coverage if they are still eligible, or to find new sources of coverage if they are not.

Talking Points:

- Medicaid redeterminations have been paused during the COVID-19 public health emergency (PHE), meaning coverage terminations have been suspended.
- Redeterminations will resume April 1, and Medicaid beneficiaries will need to go through the process to verify their Medicaid eligibility.
- Some beneficiaries may be automatically renewed by their Medicaid agency, but others may need to act and provide documentation to verify their Medicaid eligibility.
- Each state is handling redeterminations differently. Specific questions may need to go to the state Medicaid agency.
- Beneficiaries will be notified by their state Medicaid agencies when they are having their coverage redetermined. Verification will likely come via postal mail or email. When notified, beneficiaries may need assistance understanding what they need to do.
- If a beneficiary does not submit information and/or documentation when requested, their coverage may be terminated even if they are factually eligible for Medicaid, which is why it is essential beneficiaries submit requested information and documentation when they receive notice.
- Even if someone is deemed ineligible for Medicaid, their coverage will not be terminated immediately. State plans are required to send beneficiaries notice and give them time to respond and provide documentation to verify their Medicaid eligibility.
- Beneficiaries who are found ineligible are likely eligible for other insurance affordability programs, including qualified health plans (QHPs) also known as the Exchange.
- Subsidies to make QHP coverage more affordable are available for most individuals seeking to purchase QHP coverage.
- There are several resources available to support consumers looking to connect to other insurance programs.

Do you need resources specific to your state? The Georgetown University's Center for Children and Families 50-State Unwinding Tracker provides state-specific resources on the unwinding.