



# Health Center Recruitment and Retention Profiles

The Association of Clinicians for the Underserved (ACU) has received a national cooperative agreement from the Bureau of Primary Health Care (BPHC) to provide resources, training, and technical assistance to health centers around clinician recruitment and retention issues. The new STAR² Center (Solutions, Training, and Assistance for Recruitment and Retention) will launch with the creation and dissemination of health center data profiles.

## Overview

ACU has developed individual recruitment and retention profiles for each Health Center grantee and Look Alike. These profiles draw on a diverse set of data sets and are designed to paint a picture of the workforce environment at each Health Center.

## Intent

While no one individual data point will comprehensively explain the workforce successes or challenges at a Health Center, ACU hopes these profiles will open a conversation and help Health Centers evaluate their own recruitment and retention programs. A review of the national data will also help ACU to identify clusters of need which will receive targeted training and technical assistance resources.

## Review

BPHC will provide national perspective on the profiles, and PCAs and PCOs will provide a statewide review. After that, ACU will share each individual Health Center's profile with its CEO for further comment and feedback. The profiles will not be publicly available.

## Use

These profiles are a first attempt to use data to create a general overview of the complex recruitment and retention factors at Health Centers. They are provided to the Health Center for its own use in evaluating its workforce environment and identifying areas of both strength and need.

## Ongoing Partnership

ACU will collect feedback from Health Centers about the included data, and will revise the template and analyze updated information again in each subsequent project year. STAR² Center staff are eager to hear your questions and suggestions!

The STAR² Center is a project of the **Association of Clinicians for the Underserved**

**For more info:**

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