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2017 Webinar Series: Excellence in Team-Based Care for the Underserved



Resources for Developing an Understanding of Health Disparities

Susan White, MD

Tuesday, February 28, 2017 — 1:00pm-2:00pm ET

One of the challenges of providing care to a vulnerable population is understanding the barriers facing patients in achieving and maintaining their health. To be effective, primary care providers must develop an understanding of individual barriers as well as community barriers to good health. This workshop reviews online tools that offer both general and community specific interactive learning activities to help primary care providers better understand the community and the challenges of their patients. A variety of tools including Spent, bias assessment, medication simulation, Dartmouth Health Atlas, Google Maps, and community food resources will be presented.



Addressing Race, Power and Privilege in Clinical Settings

Heather-Lyn Haley, PhD

Tuesday, March 21, 2017 — 3:00pm-4:00pm ET

This session will present clinician educators with frameworks and strategies to address issues around race, power, and privilege in clinical settings, with a focus on disrupting racism and improving clinical processes and outcomes. UMass Medical School / MassAHEC Network will share progress on the development and implementation of an implicit bias/anti-racism curriculum as part of a population health clerkship for medical and advanced practice nursing students.



Preventing and Eliminating Burnout in Practice

Eileen Barrett, MD, MPH, FACP

Tuesday, April 18, 2017 — 4:00pm-5:00pm ET

This session will present organizational strategies to promote retention and recruitment by reducing burnout and increasing job satisfaction, including: protecting clinicians from unnecessary challenges; providing skills and tools to overcome challenges; and supporting leaders who are committed to supporting work/life balance. Specific interventions include: reducing disorganization, promoting shared values, individualizing work schedules, and supporting clinician wellness.



NHSC Update

Tuesday, May 23 2017 — TBD

Tune in to this dynamic session to learn more about current policy and potential changes for the National Health Service Corps in our changing healthcare landscape.

Register [here!](#)

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